



Local Account Terms and Conditions

By accepting these Terms & Conditions you consent to Terminus Contract Hire applying charges to your credit card account or taking a direct debit payment.

If you do not adhere to the Terms & Conditions regarding Payment, Identification required and Rental Payment Terms when collecting your vehicle our Cancellation Policy will be enforced.

Upon receipt of your request we will contact you to confirm your details

We will provide vehicle details if you are covering the vehicle under your own insurance and will require your insurance certificate by receipt in order to verify your cover.

Following confirmation we will validate your other applicable documentation prior to taking payment

Please be aware this will dictate the speed with which we can supply your vehicle

Price

Rates include breakdown cover & limited miles. If Terminus insurance is available 2

Quotes will be provided, one with Insurance and one without Insurance (see below)

The price shown is per 28 day period and excludes VAT

Insurance

If vehicles are being covered by fully comprehensive insurance then insurance details must be notified and accepted by Terminus Contract Hire prior to hire. Please advise your Insurer of our need to validate your insurance details with them as the registered keeper of the vehicle

Terminus can provide insurance for a selection of cars excluding the luxury product. All other vehicles must be covered by the Hirer's own fully comprehensive insurance

Please make note of the following terms when hiring on Terminus insurance:

1. Insurance is subject to a damage liability which varies according to vehicle size. The damage liability applicable is shown on each quote

2. All drivers must be aged between 25 and 70 inclusive. Drivers of vehicles categories Luxury, Prestige must be aged 30 - 70 and have held a licence for at least 24 months that is free of current endorsements.

3. A valid driving licence must be produced (both parts of the new UK Licence are required)- we cannot accept an expired photocard

4. Drivers must have held a full driving licence for at least 12 months. Licence endorsements up to 9 points are accepted subject to an additional excess. If the driver has been banned from driving for a DD, DR or UT offence, or has been disqualified for 12 months or more, we will only rent 5 years or more after the return of the licence.

Payment Terms

If you decide to cancel your reservation or do not arrive to collect your reserved vehicle on the day and at the time you have reserved it, charges may be made and these are explained in these Rental terms.

Payment is required by credit card (Visa, Mastercard,), debit card or Direct Debit. Please note that if selecting a vehicle from our LUXURY range payment is only allowed by credit card or direct debit. If paying by credit card we will require 2 credit cards as security

Pre-paid credit cards are not accepted.

Please note a non refundable deposit of £500 will apply to all luxury hires in the event of cancellation of the hire request, change of vehicle or change of contract start date by more than 7 days. Providing these alterations do not take place this deposit amount will be deducted from the 2 months rental deposit and fully refunded at the end of the hire, providing no end of contract charges are outstanding.

Rental payments will be taken 24 hours prior to the start of each 28 day rental period by either direct debit or credit/debit card.

Please note that late payments will incur an administration fee of £35 + vat

In the event that you return the vehicle earlier than the date originally agreed, **no refund** will be made unless agreed with Terminus Corporate Sales Department in writing.

If you wish to return the vehicle after the time originally specified, you should contact Terminus to agree this. You will be charged for every 28 day rental period or part 28 day rental period that you have the vehicle after the original agreed date and time at the rate specified on the rental agreement.

If you do not arrive to collect your vehicle at the time agreed, and you do not let Terminus know that you are canceling your hire as below, Terminus may charge your credit card/direct debit in accordance with the agreement made at the time of

confirmation.

Please note below the policy regarding cancellations or if you do not arrive to collect your rental vehicle (No Show).

Cancellations

If you cancel your Flexihire reservation less than 7 days before the rental start date you will be charged for the first 28 day rental period. Please note if appropriate I.D., the necessary payment/deposit is not produced at time of pick up or the Terms and Conditions are not adhered to in any way then the rental cannot proceed and the cancellation policy will be enforced.

If you do not arrive to collect your vehicle (no show):

Unless you have cancelled your reservation in accordance with the above terms, if you do not collect your vehicle at the date and time the full deposit will be charged to your credit card/direct debit.

Identification required if UK Resident

When collecting the vehicle, the Lead Driver must present

- a valid driving licence. If old (paper-only) style, official photo ID must also be presented. If new (photocard+counterpart) style, both parts are required. We cannot accept an expired photocard (see Driving Licences section for further details)
- If the licence does not show current home address (this includes licences issued in EU countries and driver resides in UK), a valid passport or national identity card must be presented
- 2 additional forms of ID to confirm home address. One must be the credit card or bank statement for the credit card or debit card being presented for deposit and additional charges. The other should be a formal document (eg. utilities bill, council tax bill etc) both must be dated within 8 weeks of date of hire
- a credit or debit card in their own name (see section on Rental Payment terms for further details).
- additional drivers must present a valid driving licence (both parts of new UK Licence are required - we cannot accept an expired photocard) plus passport or national identity card if licence does not show current home address
- Please contact the location prior to hiring if you have any questions regarding identification required

The Lead Driver may be subject to a search with Experian for the purposes of verifying his/her identity. To do so Experian may check the details supplied by the Lead Driver against any particulars on any database (public or otherwise) to which they have access. They may also use these details in the future to assist other companies for verification purposes. A record of the search will be retained. By agreeing to Terminus terms & conditions, you are consenting to this search.

Rental period

You will have the vehicle for the rental period shown in your Reservation Confirmation. If you do not bring the vehicle back on time, or if you do not contact us and get our agreement to an extension of your rental, you are breaking the conditions of this agreement. We can charge you for every day or part-day you have the vehicle after you should have returned it to us. Until we get the vehicle back we will charge you the daily rate specified on the rental agreement when you collect the vehicle

DIRECTORS SIGNATURE

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PRINT NAME

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DATE

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